

What to do in a dental emergency

During Normal Surgery Hours

If you have an urgent problem we want to see you as soon as possible, so that we can help you. We will offer our registered patients an appointment within 24 hours. To help with this we ask that you contact us as early in the day as possible.

Clover House Out of hours Emergency service.

If you are registered as a regular patient, we will be able to offer you access to our out of hours service. This enables you to contact a dentist for advice or treatment, outside our normal opening times. Treatment appointments are usually reserved for cases of severe pain, infection, swelling, trauma or persistent bleeding, for example after a tooth extraction. This service is provided by a rota of dentists, so it may not be the dentist you normally see. If treatment is required, then you will need to attend their Practice for the appointment. They will give you details and directions when you call.

Non- Registered patients

If you have a problem, then we want to help. Please call our Reception Team on **01423 563344** during our normal business hours and they will do their best to arrange an appropriate appointment. We will try and see you within 2 business days. Alternatively, you could try booking online on our website, www.cloverhouse.co.uk

Out of Hours service operates at the following times:

Weekdays	6.00pm to 8.00 pm
Bank Holidays & Weekends	10.00am to 4.00pm

Call out Fees

Registered patients on a monthly plan e.g. Denplan rota dentist	£20.00 payable directly to the
Registered patients who pay as they go rota dentist	£125.00 payable directly to the

For out of Hours Emergencies please ring: 07790780512